

REVELSTOKE.

TOURISM TALKS

THE REVELSTOKE AMBASSADOR PROGRAM

Whether you're new to Revelstoke or you just want to brush up on your knowledge, the Revelstoke Ambassador Program is a great way to hone your customer service skills. The Revelstoke Ambassador Program is opening its next intake in _____. This free program is two hours long and features two topics to get you off to a great start in your tourism role in Revelstoke.



Photo: Olly Hogan

The Ambassador Program benefits are offered to anyone who completes the program and works in the tourism industry in Revelstoke, in a frontline or visitor-facing position. Benefits include a discounted season pass to Revelstoke Mountain Resort, entry to our local museums, and discounts at local businesses.

The impetus behind the creation of the Ambassador Program was to ensure that our visitors are well informed and have an outstanding experience in Revelstoke. The program informs participants on frequently asked visitor questions, key places to access pertinent information, and on critical customer service guidelines.



Photo: Zoya Lynch

How to complete the program:

1. Head to _____.
2. Register and complete the two necessary modules.
3. Email ambassador@revelstokechamber.com with your proof of employment form and your course completion certificates.

To read previous Tourism Talks columns and to learn about destination management in Revelstoke, head to DestinationRevelstoke.com or listen to **Think Revelstoke** wherever you get your podcasts.